

ITIL and Management Courses							
Overview	Courses	Exam	Duration	Pricing (excluding VAT)			
				Normal	Package	Savings	
ITIL V3 Capability Package							
Fast Track your way to becoming in ITIL expert by choosing a selection of either V3 Capability . Please note that you need a combination of 22 credits in order to attain the IT Expert Certification - please contact your Account Manager for more information	MC-OSA	Operational Support and Analysis v3		4 days	R 8 500.00	R 32 900.00	R 9 600.00
	MC-RCV	Release Control and Verification v3		4 days	R 8 500.00		
	MC-SOA	Service Offerings and Agreements v3		4 days	R 8 500.00		
	MC-PPO	Planning, Protection and Optimisation v3		4 days	R 8 500.00		
	MC MALC	Managing Across Lifecycle v3		4 days	R 8 500.00		
Important information >>>>	Exams are not included in the price of the packages.						
ITIL V3 Lifecycle Package							
Fast Track your way to becoming in ITIL expert by choosing a selection of either V3 Lifecycle. Please note that you need a combination of 22 credits in order to attain the IT Expert Certification - please contact your Account Manager for more information	MC-SOP	Service Operations v3		3 days	R 6 750.00	R 34 900.00	R 7 350.00
	MC-STR	Service Transition v3		3 days	R 6 750.00		
	MC-CSI	Continual Service Improvement v3		3 days	R 6 750.00		
	MC-SED	Service Desigh v3		3 days	R 6 750.00		
	MC-SET	Services Strategy v3		3 days	R 6 750.00		
	MC MALC	Managing Across Lifecycle v3		5 days	R 8 500.00		
Important information >>>>	Exams are not included in the price of the packages.						
ITIL V3 Intermediate Combination Package							
Fast Track your way to becoming in ITIL expert by choosing a selection of either V3 Lifecycle, V3 Capability courses or a combination of both. Please note that you need a combination of 22 credits in order to attain the IT Expert Certification - please contact your Account Manager for more information	Select a combination of any 5 Lifecycle and Capability courses plus Managing Across Lifecycle v3			On Request	On Request	On Request	On request
Important information >>>>	Exams are not included in the price of the packages.						